

Alcoholics Anonymous

Description: If you need help with a drinking problem.

Phone Number: 0800 9177650 – Free

Email: help@aamail.org

Website URL: <https://www.alcoholics-anonymous.org.uk/>

Beat the Cold

Address: The Bridge Centre, Birches Head Road, Stoke-on-Trent ST2 8DD

Description: Independent charity working to reduce the incidence of cold related illness and fuel poverty. May find a cheaper provider for gas and/or electricity. May find a grant or discount for home insulation and heating improvements.

Phone Number: 01782 914915

Freephone: 0800 389 2258

Email: enquiries@beatcold.org.uk

Website URL: <https://www.beatcold.org.uk>

Citizens Advice

Address: 10 Tunstall Road, Biddulph ST8 6HH

Description: Provide advice and information on a range of issues, such as housing rights, welfare rights and benefits, money and debt, consumer issues and employment rights.

Monday, Wednesday and Thursday 10am-1pm. The office is currently closed due to COVID-19, call or go online to use the webchat.

Phone Numbers:

Local Advice Line 0808 278 7876

National Advice Line 0800 144 8848

Staffordshire Advice Line 0300 3309 062

Help to Claim Service 0800 1448 444 – for help with making a new claim for Universal Credit.

Consumer Advice 0808 223 1133 – for help with goods and services.

Debt Advice 01782 408625 or email moneyadvice@snsCab.org.uk

Potteries Moneywise 01782 408685 – for problems with energy suppliers, switching suppliers and budgeting or email enquiries@potteriesmoneywise.org.uk

Housing Advice 01782 408690 - if your home is at risk

Immigration Advice 01782 407968

Refugee and Asylum Advice 01782 407969

Challenge North Staffs 0330 1111 999 – to report a hate crime or email cns@snsCab.org.uk

Staffordshire Victim Gateway 0330 0881 339 – for support for victims of crime or email help@staffsvictimgateway.org.uk. Website URL:

<https://www.staffsvictimgateway.org.uk>

Email: advice@snsCab.org.uk

Website URL: <https://www.citizensadvice.org.uk>

Disability Service Centre

Description: A Government service providing advice or information about claiming disability benefits.

Phone Number: 0800 121 4433 – for Personal Independence Payment (PIP)

Phone Number: 0800 121 4600 – for Disability Living Allowance (DLA) if born after 8 April 1948

Phone Number: 0800 731 0122 – for Disability Living Allowance (DLA) if born on or before 8 April 1948

Phone Number: 0800 731 0122 – for Attendance Allowance (AA)

Website URL: <https://www.gov.uk/disability-benefits-helpline>

LGBT Stoke

Description: A local support group for the lesbian, gay, bisexual and transgender community in Stoke-on-Trent. They hold social and support groups and provide information and advice on sexual health and LGBT+ topics.

Phone Number: 0300 123 0970 option 3

Email: lgbt@mpft.nhs.uk

Website URL: <https://www.lgbtstoke.co.uk>

Lifeworks Staffordshire

Address: 12 Merrial Street, Newcastle-under-Lyme ST5 2AD

Description: A charity that supports people on the autistic spectrum with average or above IQ from the age of 14.

Phone Number: 0745 000 2289 / 0740 181 1582 / 01782 615222

Email: info@lifeworksstaffordshire.org.uk

Website URL: <https://www.lifeworksstaffordshire.org.uk>

Marie Curie

Description: Help people living with terminal illness, and their families, make the most of the time they have left.

Phone Number: 0808 090 2309 – for emotional support and practical information.

Phone Number: 0800 716 146 – for queries about donating, fundraising, etc.

Website URL: <https://www.mariecurie.org.uk>

Staffordshire Sight Loss Association

Description: Registered charity providing support, advice, information, social and leisure opportunities for people with sight loss in North Staffordshire. Drop-in community hub at Biddulph Town Hall on the third Friday of each month – for advice and information or to try a range of living and mobility equipment.

Phone Number: 0793 1327018

Email: hello@ssla.org.uk

Website URL: <https://ssla.org.uk>

Stoke on Trent Foodbank – Biddulph & Knypersley

Address: St John's Church, Tunstall Road, Knypersley ST8 7AA and English Martyrs' Catholic Church, Church Road, Biddulph ST8 6JG.

Description: 11am-1pm Mondays at St John's Church. Thursdays 6pm-8pm at English Martyrs' Catholic Church. A foodbank voucher code is required to receive food and this helps our wider campaign to 'end food poverty' nationally. Referral to Money/Debt Advice available on request. Gifts of in-date, non-perishable food items can be donated at the collection points inside St Lawrence's Church, Congleton Road, Biddulph or at Sainsburys.

Phone Number: Central Foodbank 01782 317942

Email: info@stokeontrent.foodbank.org.uk

Website URL: <https://stokeontrent.foodbank.org.uk/>

Support Staffordshire

Address: Leek Health Centre, Fountain Street, Leek ST13 6JB

Description: Provide a) support and guidance to community groups, charities and other voluntary and social enterprise organisations active in Staffordshire, on matters such as start-up, governance, funding, and recruiting volunteers; b) a range of training courses aimed at those involved in running groups and community services, many of which are free or discounted for organisations which are members of Support Staffordshire; c) a volunteer brokerage service, linking those who wish to volunteer to local opportunities; d) networking opportunities e.g. through our quarterly VCSE Forums in each district, connecting those with common interests and concerns and enabling collaborations; and e) a directory of organisations and services provided by the voluntary sector in Staffordshire. (See website for details).

Phone Number: 07531 711388 (or leave a message via 01538 381356)

Email: esther.jones@supportstaffordshire.org.uk

Website URL: <https://www.supportstaffordshire.org.uk>