

### **British Gas**

**Description:** UK's largest energy and home services company, supplying gas and electricity, boilers and boiler cover as well as other home services.

**Phone Number:** 0333 202 9802

**Website URL:** <https://www.britishgas.co.uk>

### **British Telecom**

**Description:** The largest provider of fixed-line, broadband and mobile services in the UK.

**Phone Number:** 0800 800150 (free from UK landlines, mobile costs may vary)

**Website URL:** <https://www.bt.com>

### **EDF Energy**

**Address:** FREEPOST, EDF Energy, Plymouth

**Description:** Supplies gas and electricity to homes and businesses in the UK.

**Bills & Payments Enquiries:** 0333 200 5100 (Monday to Friday 8am to 6pm and Saturday 8am to 2pm)

**24 Hour Gas Emergency Helpline:** 0800 111 999

**Power Cut?:** Call 105

**Website URL:** <https://www.edfenergy.com>

### **EON**

**Description:** Gas and electricity supplier.

**Phone Number:** 0333 202 4461 (Monday to Friday 9am to 5pm)

**Website URL:** <https://www.eonenergy.com>

### **Scottish Power**

**Description:** An energy company based in Glasgow. A subsidiary of Spanish utility firm Iberdrola.

**Phone Number:** 0800 027 0072

**Website URL:** <https://www.scottishpower.co.uk>

### **Severn Trent Water**

**Address:** PO Box 407, Darlington DL1 9WD

**Description:** Severn Trent plc is a water company.

**Phone Number:** 0800 783 4444 for emergencies and supply issues. 24 hours a day, 7 days a week.

**Website URL:** <https://www.stwater.co.uk>

## **TV Licensing**

**Description:** The law says you need a TV Licence to watch or record TV programmes live on any channel or device or to download or watch any BBC programmes on BBC iPlayer (some exemptions apply).

**Phone Number:** 0300 790 6114

**Website URL:** <https://www.tvlicensing.co.uk>

## **United Utilities**

**Address:** Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3LP

**Phone Number:** 0345 672 2888 (for customers who don't have a water meter)

**Phone Number:** **0345 672 2999** (for customers with a water meter)

Monday to Friday 8am to 8pm and Saturday 8am to 4pm, excluding bank holidays.

**Water and wastewater queries and emergencies:** 0345 672 3723 (burst pipe, blocked drain or sewer, worried about the colour of your tap water or your water pressure)

**Website URL:** <https://www.unitedutilities.com>