

### **Brighter Futures – Rough Sleepers Team**

**Description:** Call the Rough Sleepers Team to tell them about someone sleeping rough in Newcastle-under-Lyme, Stoke-on-Trent or the Staffordshire Moorlands.

**Phone Number:** 0800 970 2304 (free)

**Website URL:** <https://www.brighter-futures.org.uk>

### **Centrepoint**

**Description:** A UK charity which provides accommodation and support to homeless young people (aged 16 to 25).

**Helpline:** 0808 800 0661

**Website URL:** <https://www.centrepoint.org.uk>

### **Citizens Advice**

**Address:** 10 Tunstall Road, Biddulph ST8 6HH

**Description:** Provide advice and information on a range of issues, such as housing rights, welfare rights and benefits, money and debt, consumer issues and employment rights.

Monday, Wednesday and Thursday 10am-1pm. The office is currently closed due to COVID-19, call or go online to use the webchat.

**Phone Number:** Housing Advice 01782 408690 - if your home is at risk

**Email:** [advice@snsCab.org.uk](mailto:advice@snsCab.org.uk)

**Website URL:** <https://www.citizensadvice.org.uk>

### **P3**

**Description:** Enables members of the public to connect people sleeping rough with the local services that can support them. Supports homeless in Derbyshire and the Staffordshire Moorlands.

**Phone Number:** 0808 1968 1999

**Email:** [dot@p3charity.org](mailto:dot@p3charity.org)

**Website URL:** <https://www.p3charity.org/services/derbyshire-street-outreach>

### **Sanctuary Housing**

**Description:** Provide affordable and social housing.

**Phone Number:** 0800 131 3348 – to report a repair.

**Website URL:** <https://www.sanctuary-housing.co.uk>

**Shelter**

**Description:** Help people struggling with bad housing or homelessness through advice, support and legal services.

**Helpline:** 0808 800 4444

**Website URL:** <https://england.shelter.org.uk>

**The Macari Centre**

**Address:** 4 Regent Road, Hanley, Stoke-on-Trent ST1 3EG

**Description:** Provide support and safe, secure shelter for the homeless and people in need.

**Phone Number:** 07500 771 682

**Website URL:** <https://www.macari-foundation.co.uk>

**YMCA**

**Address:** Harding Road, Hanley, Stoke-on-Trent ST1 3AE

**Description:** Provide accommodation for young people in a safe and supportive living environment. Offer a range of education, skills-based training, placement and apprenticeship schemes.

**Phone Number:** 01782 222376

**Email:** [hello@ymcans.org.uk](mailto:hello@ymcans.org.uk)

**Website URL:** <https://ymcans.org.uk>