

Biddulph Town Council



USEFUL CONTACTS:

Biddulph Town Council are responsible for the management of the Town Hall, allotments, burial grounds, tourism, community events, grant assistance to local groups, etc. If you wish to contact Biddulph Town Council's Chief Officer, or a member of staff, you can do so by phone, email or via our website

BIDDULPH TOWN COUNCIL		
Sarah Haydon – Chief Officer	01782 498480	office@biddulph-tc.gov.uk www.biddulph.co.uk

Biddulph Town Council is NOT responsible for council tax, household waste collection, benefits, etc. For enquires relating to these issues please contact Staffordshire Moorlands District Council by phone, email or via their website.

STAFFORDSHIRE MOORLANDS DISTRICT COUNCIL			
Moorlands House Stockwell Street ,Leek Staffs ,ST13 6HQ	Switchboard/General	0345 605 3010	www.staffsmoorlands.gov.uk
	Payment line	0300 456 2763	
	Council Tax/Business Rates	0345 605 3011	revenues@staffsmoorlands.gov.uk
	Benefits	0345 605 3012	benefits@staffsmoorlands.gov.uk
	Planning	0345 605 3013	planning@staffsmoorlands.gov.uk
	Environmental	0345 605 3014	(waste collection & pest control)
	Elections	0345 605 3015	www.gov.uk/register-to-vote

Address for correspondence: Staffordshire Moorlands District Council, PO Box 136 Buxton Derbyshire SK17 1AQ

For enquires relating to highways, social services, education, libraries, bus passes, the blue badge parking scheme, etc please contact Staffordshire County Council by phone or via their website

STAFFORDSHIRE COUNTY COUNCIL			
1 Staffordshire Place Tipping Street Stafford ST16 2DH	Switchboard/General	0300 111 8000	contactus@staffordshire.gov.uk www.staffordshire.gov.uk
	Blue Badge		blue.badges@staffordshire.gov.uk
	Registrar	0300 111 8001	(births, deaths & marriages)
	Stoke-on-Trent Registrar	01782 235 260	If birth or death at Royal Stoke University Hospital
	Highways		www.staffordshire.gov.uk/reportit
Biddulph Recycling Centre, Bemersley Road ST8 7QT		0300 111 8000	recycling@staffordshire.gov.uk

You can let your MP know about a problem affecting people in the Staffordshire Moorlands by phone, email or letter

MEMBER OF PARLIAMENT FOR STAFFORDSHIRE MOORLANDS		
Karen Bradley MP 25 Smithfield Centre, Haywood Street, Leek ST13 5JW	01538 382421 020 7219 7215	karen.bradley.mp@parliament.co.uk

The Police station in Biddulph is NOT manned – the nearest manned stations are at Market Street, Congleton, Brunswick Street, Macclesfield & Sutherland Road, Longton

POLICE	
In an emergency call 999	Non-emergency call 101
If you've witnessed or been the victim of crime you can report it online	www.staffordshire.police.uk
Contact Crime stoppers to anonymously report a crime or suspicious behaviour	0800 555 111 www.crimestoppers-uk.org

You should report all types of scams to Action Fraud, the UK's national reporting centre. They will give you a crime reference number, which can be helpful if you need to tell your bank you've been scammed. It's quickest to report a scam to Action Fraud online, but you can also report by phone. If you've been affected by a crime or scam, you can get free, confidential help from Victim Support

REPORTING FRAUD		
Action Fraud	0300 123 2040 - 8am to 8pm Monday to Friday	www.actionfraud.police.uk
Victim Support	08 08 16 89 111 – 24 hours a day, every day	www.victimsupport.org.uk

CITIZENS ADVICE		
Advice & information on a range of issues, such as housing rights, welfare rights & benefits, money & debt, consumer issues & employment rights. Help to Claim Service 0800 1448 444 – offers help applying for Universal Credit		
Biddulph Citizens Advice Biddulph Town Hall, High Street, Biddulph ST8 6AR Open Mondays & Wednesdays, 10.30am – 1pm	Local Advice Line: 0808 278 78 76 National Advice Line: 0800 144 8848 Staffordshire Advice Line: 0300 3309 062	advice@sncab.org.uk www.citizensadvice.org.uk
THE GREEN TREE HOUSE FOOD CLUB & TEA ROOM		
72 High Street, Biddulph ST8 6AS	01782 852131	tgthfoodclub@gmail.com
A volunteer run, community café supporting a food club scheme. Biddulph residents can collect up to 10 food items weekly for £5, 20 items for £10 or 30 items for £15. The club runs on Tuesdays, Fridays and Saturdays – 10am to 3pm		
STOKE ON TRENT FOODBANK – BIDDULPH & KNYPERSLEY		
11-1pm Mondays - St John's Church, Tunstall Road, Knypersley ST8 7AA 6-8pm Thursdays - English Martyrs RC Church, Church Road, Biddulph A foodbank voucher code is required to receive food Referral to money/debt advice available on request	Central Foodbank 01782 317942 Email: info@stokeontrent.foodbank.org.uk Website URL: https://stokeontrent.foodbank.org.uk/	
Gifts of in-date, non-perishable food items can be donated at the collection points inside St Lawrence's Church or at Sainsburys		
BIDDULPH YOUTH & COMMUNITY ZONE		
Church Road, Biddulph ST8 6NE	01782 244288	admin@bycz.org www.bycz.org
£3.50 fruit & veg bags available every Thursday 12.30pm - 5.30pm - they must be ordered in advance (Tuesday cut off). Call to place your order or message via Facebook. Free Food Thursday – 11.30am -1.30pm – first come, first served basis – no referral needed		
MOORLANDS VOLUNTARY & COMMUNITY TRANSPORT		
Biddulph Town Hall, High Street, Biddulph ST8 6AR	01782 511659 contact@mvct.co.uk	10am-12pm Monday, Wed & Thurs Website URL: https://www.mvct.co.uk
Volunteer drivers use their own cars to offer transport to those in need (with no transport & unable to use public transport). A contribution is charged towards the cost of the driver's expenses SMDC customers only.		
THE SAMARITANS		
If you need someone to talk to. Call any time, day or night Sometimes writing down your thoughts and feelings can help you understand them better	116 123 FREE	www.samaritans.org.uk Email jo@samaritans.org. Response time = 24 hours
DOMESTIC ABUSE SUPPORT		
New Era - free & confidential 24-hour advice & support	0300 303 3778	www.new-era-uk
National Domestic Violence 24 Hour Hotline	0808 200 0247	Talk confidentially & find out your options
Men's Advice Line	0808 801 0327	If you're a man experiencing domestic abuse
Staffordshire Women's Aid – 24-hour helpline	0300 330 5959	Support re domestic & sexual violence
Glow Domestic Abuse Helpline – Mon-Fri – 9-5 308 London Road, Stoke on Trent ST4 5AB	0330 0945 559 01782 743 924 07989 217 582	Local charity campaigning for change support@findtheglow.org.uk www.findtheglow.org.uk
DEALING WITH DEBT		
National Debt line – charity giving free independent advice Fastest way is to webchat with an adviser online	0808 808 4000	9am-8pm Monday to Friday www.nationaldebtline.org
WELLBEING/MENTAL HEALTH SUPPORT		
Anxiety UK	08444 775 774	www.anxietyuk.org.uk
Childline	0800 1111	childline.org.uk
NHS Mental Health Crisis Line	0800 145 6485	24 hour, 7 days a week
NHS Staffordshire & SOT Wellbeing Service	0300 303 0923	Support for any anxieties or difficulties
No64 Rethink, 64 Kingsfield Road, Biddulph ST8 6DR	01782 523034	Support group offering friendship & advice www.rethink.org



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